

Nursing Council and Committee Meeting Minutes

Date: June 17, 2026

12:00 Noon via TEAMS

Chair: Shalandra Jones, BSN, RNC-

MNN, RNC-OB, C-EFM

Co-Chair: Lashonda Washington JD, BSN,

RNC-OB, C-EFM

Council/Committee: Pavilion For Women Ambulatory Quality

Practice Council (PFW AQPC)

Submitted By: Angela Stinnett MSN, RN, PMH-C (Secretary)

Directions:

- Distribute meeting minutes to members within 7 – 10 days after each meeting.
- Post electronic copy of meeting minutes on team site

Members Present: X = Present

PFW AQPC MEMBERS

Name	Credentials	Title/Unit	X	Name	Credentials	Title/Unit	X
Jill Aburto	MSN, RNC-OB	Clinical Specialist- Outpatient, Pavilion Ambulatory Admin		Gladys Fonteno	BSN, RN	Staff Nurse- Outpatient WSH Clinic	X
Myrla Balderas	BSN, RN	Clinical Nurse Coordinator – Fetal Center	X	Elizabeth Pulsom	BSN, RN	Staff Nurse- Outpatient WSH Clinic	X
Tiffany Basco	BSN, RN	Staff Nurse – Outpatient Baylor OB/GYN Clinic		Howard, Holly	BSN, RN	Staff Nurse – Outpatient POGC	X
Gabrielle Hood	BSN, RN	Staff Nurse – Outpatient Baylor OB/GYN Clinic	X	Angela Stinnett Secretary	MSN, RN, PMH-C	Staff Nurse- Outpatient, PFW The Women's Place-	X

Shalandra Jones Chair	BSN, RNC-MNN, RNC-OB, C-EFM	Staff Nurse- Outpatient, MFM- PFW	X	Katherine Wang	MSN, RN-BC	Reproductive Psychiatry Nurse Coordinator- Outpatient MFM- PFW	
Elizabeth Lewis	BSN, RN	Staff Nurse- Outpatient PFW The Women's Place- Reproductive Psychiatry	X	LaShonda Washington Co-Chair	JD, BSN, RNC-OB, C- EFM	Staff Nurse- Outpatient, MFM- The Methodist Hospital	X
Dorismar Peterson	BSN, RN	Staff Nurse – Outpatient Baylor OB/GYN Clinic					

This information is privileged and confidential pursuant to Texas Health & Safety Code sections 161.031-161.033 and Texas Occupations Code section 160.007 and/or T.R.C.P. 192.5.

Agenda Item (what and who)	Discussion (what and why)	Action Plan (what, who and when)	Outcome/Status (what)
Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM	Welcome & Agenda	Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM	PFW AQPC Welcome and Agenda Reminder and Purpose of AQPC: - To nurture and maintain a safe learning environment that supports all members of the Council. - Staying up to date with the organization's quality data - To collaborate with HAC teams as barriers are identified - To empower all members to lead, promote evidence-based practice and support staff within their Microsystems. - To support quality improvement initiatives within the organization. Announcements and expectations: 80% attendance is required. - Share the takeaways with your unit - Upload your AQPC minutes to the Team sites. - Report on your percentage of staff reached - Act as a quality leader at the bedside providing support and education when possible. - And then always submit those questions to the QPC inbox on team sites “Quality Practice counselor is staff lead and accountable for improving the quality and safety of patient care outcomes for nursing across the organization. The QPC is a multidisciplinary forum that utilizes the most up to date evidence-based practice to design, implement, and support and evaluate nursing quality of initiatives.”

Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM	Old News Review	Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM	
			PFW AQPC Meeting Agenda • Welcome – Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM • Old News Review – Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM • Updates and New Committee Goals and Objectives 2025-2026 – Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM 1. Continued discussion of current Quality Improvement (QI) projects and goals of Safety Hand Hygiene Goal & Patient Experience Improving Wait Times 2. Discuss internal development of the PFW AQPC as a Professional Governance Committee 3. Incorporate May's agenda and information in today's meeting, due to being unable to do May's meeting CALL TO ORDER 12:01 PM Members, please be sure to refer to the AQPC TEAMS chat for any information you may have missed or any updated info Old News: • Continuing working on goals of Handwashing & Two Identifiers QR Code • Promotion Patient Experience wait-time notifications, including information obtained from meeting with TCH Pedi AQPC meeting (The 4th Friday at noon). • Discussed the universal phone directory for all the outpatient clinics

Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM	Updates, Goals and Objectives	Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM	Updates and New Goals and Objectives: Universal phone directory Discussed where to house it to improve accessibility of the universal phone directory for all outpatient clinics so that everyone could have access to it and update it. Some ideas were to add it to the S Drive, send a mass email with a link, or incorporate it in Epic. More to come on that. Data on QR Handwashing and Patient Identification audits: <table><thead><tr><th>Hand Hygiene/PI Dat</th><th>Count</th></tr></thead><tbody><tr><td>April 2- May 26, 2026</td><td></td></tr><tr><td>Baylor Infusion</td><td>2</td></tr><tr><td>Baylor OB/GYN</td><td>6</td></tr><tr><td>MFM Clearlake</td><td>5</td></tr><tr><td>MFM Northwest</td><td>1</td></tr><tr><td>MFM Pavilion for Women</td><td>11</td></tr><tr><td>MFM Smith</td><td>3</td></tr><tr><td>MFM Sugarland</td><td>3</td></tr><tr><td>MFM Woodlands</td><td>3</td></tr><tr><td>Pearland Baylor OB/GYN</td><td>0</td></tr><tr><td>Women's Specialists of Houston (WSH)</td><td>4</td></tr><tr><td>POGC</td><td>2</td></tr><tr><td>PFW Physical Therapy</td><td>2</td></tr><tr><td>Grand Total</td><td>42</td></tr></tbody></table> As an organization the hand hygiene surveys are seeing a 6% increase, but for PFW our goals are way below target and we need to try and improve them. Please encourage employees to do the QR code 2 identifier surveys for all patients. Some incentives to do the surveys that were discussed in the Nurse Retention Meeting on 06/23/26 was the implementation of The Golden Goose Awards. In honor of World Health Hygiene	Hand Hygiene/PI Dat	Count	April 2- May 26, 2026		Baylor Infusion	2	Baylor OB/GYN	6	MFM Clearlake	5	MFM Northwest	1	MFM Pavilion for Women	11	MFM Smith	3	MFM Sugarland	3	MFM Woodlands	3	Pearland Baylor OB/GYN	0	Women's Specialists of Houston (WSH)	4	POGC	2	PFW Physical Therapy	2	Grand Total	42
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last month, they developed these awards to promote engagement and improve health hygiene safety by doing more surveys. The units &/or clinics with the highest QR scores will get to display the Goose and decorate and dress it up.

Patient Experience

1. Update on the patient experience. Per what we learned for the TCH Ambulatory Pedi side ie they had tech support, phone support on Teams, and nursing leadership, so this would be a goal we need to strive for.
2. From the Nursing Collaborative Meeting on 06/23/26 the Pedi Ambulatory Quality Practice Counsel discussed wait times and patient experience development and pilot of the Events Tab they are using in Epic, which will enable real time tracking of patient flow and support early identification of delays. TCH AQPC Pedi side met with informatics and Epic engineers and analysts, to help build out their patient events tab. The Epic build - out developed buttons that identifies as a patient moves from one place to another, they can select which button, and which location suits them and each build out can be customized to each clinic. These event tabs also have timers in them, so you can see how long a patient is in a certain location and all health care professionals can see this. This is very user friendly and has good provider engagement as well. We need to clarify how they can obtain the data from these timed event tabs and when we will start using them for PFW ambulatory.

PFW AQPC Committee Development Updates and New Goals

- In keeping up with our professional governance and being recognized as a functioning AQPC for PFW for our mothers and babies, we have developed new safety goals:
 1. Angela is working on a PowerPoint presentation to be given to all the PFW ambulatory clinics regarding the acute psychiatric suicidal patient

			and the workflow and algorithm of what to do for mild, medium, and high SI patients. 2. Gladys mentioned that there needs to be some sort of follow-up with regards to the human trafficking pull tabs that have been placed in the bathrooms. Would there be a delegated person to check or what would follow-up look like? Alos we need to follow-up on the part about it having to be laminated and how can use it as a pull tab if laminated. 3. We are working on several things to implement, working together as a team within all the clinics doing unified quality and safe patient care. As we know all of our offices are different, but we're all Texas Children employees, so we need to identify the things we should be doing the same as one big united ambulatory family. This can include getting patients in urgently for different services ie Gest diabetes needing dietary consult, a mental health patients in crisis needing The Women's Place appointment, or an urgent MFM referral. • Update patient experience comments and hand hygiene survey at upcoming meetings. • They are trying to find someone to restart the PFW inpatient QPC and looking for a chair and co-chair inpatient PFW QPC. We want our PFW QPC committee to be recognized and included. More to come on that! • Question was asked about delays with MFM dietitian appointments. Answer: for anybody that needs to be seen urgently, message Sam Childs directly to get them in the diabetic classes. The same for The Women's Place referrals, call Angela, or Liz for follow-up after you send an urgent referral in Epic. • Update our phone directory for all the clinics as needed. • Looking for new officers for nursing governance positions for the next fiscal year. • More to come as to where the AQPC meeting minutes are to be sent with regards to the organizations QPC
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Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM	Next Meeting	Shalandra Jones – BSN, RNC-MNN, RNC-OB, C-EFM	- We are supposed to be receiving nursing updates from our executive leadership from all TCH. Some updates that were discussed in the TCH Nursing Collaborative and Nursing Retention meetings on 06/23/26 were; 1. Nursing retention rate at Texas Children for employees is at a high right now at 5.98%, we are doing great with retention! And outpacing our turnover rate. 2. Recognitions from around Texas children at all the campuses. Recognition for certified nurses, and nurses who won awards for upcoming nurses' week, and new DAISY Award winners. Also, the committees encouraged nurses to participate in professional governance and to become certified, wanting to increase their certification rate by 1%, currently it is at 47% with the goal of 50%. 3. Excel/Soar and encouraging ambulatory participation, especially if you are doing the work, you need to get credit. Angela Stinnett currently does Excel/Soar and is willing to mentor any new participants. If you are a new participant, you have to get approval from your leadership and do a letter of intent. Only hourly staff can do SOAR if you are salaried or a nurse coordinator you cannot do SOAR. 4. Encouraging recognition for the Good Samaritan Award, stork award, and other awards, nominating each other for the excellent work we do. 5. Utilize Nurse Builders for free CBU's and information on nursing certifications and certifications are reimbursed if they are recognized by NCCA.
	Next Meeting Meeting Frequency: Monthly on the third Wednesday of each month at noon via TEAMS. Next meeting date: July 15th, 2026, at noon via TEAMS. Adjournment 12:35 PM		

